

Performers List Validation by Experience (PLVE)

Validation Supervisor (VS) Guidance Pack



HEE North West Office

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What is Performers List Validation by Experience (PLVE)?

As from April 2006 dentists are required to have a Dental Foundation Training (DFT) Number.

To gain a DFT number a dentist must:

• demonstrate they have completed one year of foundation training in the UK (by presentation of a certificate)

OR

 demonstrate that they are exempt from DFT requirements (under the regulations in the National Health Service Performers List Amended Regulations 2005). (NB. There are a number of exemption categories – the main exemption applies to fully qualified dentists coming to work in the United Kingdom from an EEA member state where they are fully licensed to practice as a dentist).

If the dentist does not have a DFT number NHSE will allow the VED to join the list as a Performer in Training. In order to gain a full Performer's Number NHSE will request the dentist to fulfil certain requirements. PLVE is one of these requirements.

What are the Aims of the Process?

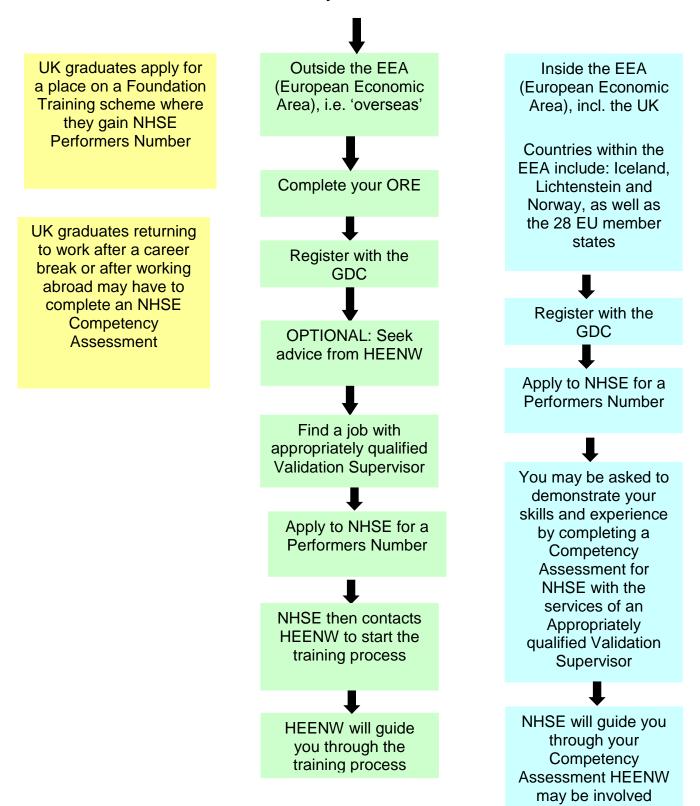
PLVE aims to ensure the VED gains the full breadth of clinical experience available on the NHS in a supervised and safe practice, alongside an experienced clinician. It aims to bring overseas dentists / dentists without formal NHS DFT training up to the same level as a dentist who has completed standard DFT, in terms of their knowledge of working within the NHS, and bring the dentist in line with the requirements of English Law as it pertains to dental practices.

This guidance pack gives you details of the PLVE process including the VS' role and responsibilities and details on the VED's experience. In particular there are guidelines on the VED's portfolio (which Health Education England North West (HEENW) will use to assess experience and skills). The assessment of experience is standardised within a defined framework modelled on the competencies for UK DFT.

When the VED has completed the PVLE process, the portfolio will provide evidence that they have fulfilled the requirements for full entry onto NHSE's Performers List.

How Do You Get a UK Performer's Number? Flow Chart 1

Where do you come from?



Frequently Asked Questions - Answered

Over the past few months HEENW has dealt with an increasing number of enquiries and it may be timely to provide some advice on the differences and appropriateness of each pathway.

How do we get a NHSE performers number?

To enter onto a NHSE performer's list and work in NHS Primary Care, UK graduating dentists <u>must</u> provide their Local Area Team at NHSE with their Foundation Training number (awarded on satisfactory completion of Dental Foundation Training).

Dentists from outside the EEA may complete DFT (if offered a rarely available place). Alternatively, they have the option to complete the 'PLVE' pathway.

Dentists from within the EEA (i.e. Iceland, Lichtenstein and Norway, and the 28 EU member states) must complete the requirements of the country in which they studied. It is then an NHSE decision as to whether they can demonstrate they are professionally and managerially competent to work within the NHS or not.

What are the aims of the Performers List Validation by Experience (PLVE) pathway?

PLVE aims to ensure the VED gains the full breadth of clinical experience available on the NHS in a supervised and safe practice, alongside an experienced clinician. It also aims to bring overseas dentists, up to the same level as a UK DFT in terms of their knowledge of working within the NHS and also with the requirements of English Law as it pertains to dental practices.

How is PLVE demonstrated?

This is demonstrated by the production of a portfolio of evidence derived over a period of training. The portfolio has sections relating to professional skills and practice management abilities. As the VED progresses through their training period they will acquire evidence which will enable them to demonstrate their competence in each of various required fields.

What about funding?

Unlike DFT there is no central additional funding available. VEDs complete their portfolio whilst working in an approved practice alongside the approved VS, helping the practice to complete its NHS contract.

From <u>**1 September 2017**</u>, the way HEENW charge for completion of PLVE has changed, see details below:

Initial application process for proposed VS and VED. This charge is payable before application forms for PLVE are sent out to the VS and VED (£200 each application).	
Please note any change in VS / VED will incur a further charge of £200 per substitution.	

Once applications for both VS and VED have been approved by the TPD for PLVE and completed both Educational Agreements and Contractual Hours Agreement have been received by HEENW, the second payment due to HEENW can be calculated. On receipt of payment the practice visit (if appropriate) can be arranged.

TPD meeting with VED at HEENW local office every 3 months, the number of	£2,320 to
meeting will depend on length of training period for PLVE.	
First and final portfolio assessment and report.	£2,680

These fees are charged to the training practice, but the practice may wish to arrange for the VED to pay some / all of the charge.

What does the process mean for the practice Validation Supervisor?

On application to NHSE for inclusion on to the performer list, the practice where the VED will be working will be asked to name the proposed VS. This means that the proposed VS must be able to demonstrate their ability to supervise the VED. This is achieved through satisfactory completion of an appropriate training course or through previous, recent (within the last 2 years), experience within the DFT or PLVE programme. Once NHSE has approved the VS a referral is made to HEENW and the practice will be inspected by HEENW and NHSE. The inspection is required to check that the practice and facilities are up-to-date, safe and suitable for a VED to work in. This will also include a short interview with the proposed VS.

The VS is required to be present in the practice to supervise, advise and help the VED. They must be prepared to "channel" appropriate patients towards the VED, so they get the breadth of clinical experience. They may be required to assist the dentist in completing their portfolio, including specific advice on practice policies etc.

They must allow the applicant to take time out to complete any courses recommended by HEENW.

How long does the process take?

There is no set time period as this varies from applicant to applicant.

There are several variables that can affect the length of the process:

- Time of application to training start date. This depends on the timely submission of the VED's and VS' applications and the availability of the Training Programme Director (TPD) for PLVE, the TPD for DFT and when the practice visit takes place.
- Training period must be for a minimum of 3 months for those with recent PRIVATE clinical experience in a general dental practice and a maximum of 12 months (based on a full time working pattern). Part-time training will require a pro-rata training period. There is a minimum requirement of 3 days clinical work per week.
- The portfolio assessment depends on the availability of the HEENW Assessment Panel and is assessed by a representative from HEENW and NHSE.

What about a 'Competency Assessment'?

A 'Competency Assessment' is where NHSE assesses whether a UK dentist who has had a break from NHS provision or an applicant from within the EEA is competent, safe and up-to-date to practise.

Frequently NHSE will ask a dentist to produce a similar portfolio to that required for VEDs, because it is testing out the same areas of knowledge.

What courses would you recommend before / during training?

If you haven't already completed the following courses, you will need to complete them as part of your training:

- Introduction to working in the NHS or Equivalent GDC Highly recommended
- Medical Emergencies

- Disinfection and Decontamination
- Radiography and Radiation Protection (IRMER)

GDC Recommend

- Legal and Ethical Issues
- Complaints Handling
- Oral Cancer: Early Detection
- Safeguarding Children and Vulnerable Adults (minimum level 2)

Other courses will be recommended in discussions with the TPD and / or the VS.

Information on courses can be found on HEENW website: https://www.maxcourse.co.uk/henw/guestHome.asp

If your VED has a problem who do I go to for help?

They should speak to you as the VS in the first instance. It is the responsibility of the VS to give them advice and support.

If this is not appropriate, or the VED needs further help (particularly with the portfolio) they should contact HEENW TPD or the Associate Dean for Conduct and Performance (see page 17 for contact details).

What are the Educational Agreements?

The Educational agreements are signed by the VED and the VS and outline the responsibilities you both have during the PLVE process. By signing this you both confirm with HEENW your understanding of your roles.

What are Health Education England North West's responsibilities?

HEENW is responsible for the quality of your training experience. They will ensure the practice and VS are suitable and capable for your PLVE. If there are any problems with the practice or VS, HEENW is obliged to intervene and make suggestions on improvements or changes. If HEENW is unhappy with the practice or VS they also have the responsibility to suggest changes as appropriate.

What happens if the VED needs more time or if my portfolio is assessed as incomplete?

From the date the VED started work in the practice, you have 12 months (full time, or pro-rata if part-time) in which to complete your training and submit the final version of your portfolio. In extenuating circumstances this may not always be possible. If this is the case you should

What happens on completion?

arrange to meet with the VS and TPD to discuss your next steps.

Once the HEENW Assessment Panel are satisfied that all competences have been completed and that you have fulfilled all the requirements of PLVE, s/he will be issued with a certificate of completion by the Dean of Postgraduate Dental Education (this includes your PLVE number). The certificate will also be sent to NHSE who will issue the VED with a full Performer's Number.

Where can I get further information?

You can speak to NHSE or contact:

Mrs Gill Shea, Training Programme Director for Performers List Validation by Experience <u>gill.shea@hee.nhs.uk</u>

Laura Griffiths, Administrator for Performers List Validation by Experience <u>laura.griffiths@hee.nhs.uk</u>

The Role of the Practice

The practice plays an important part in the PLVE process by creating a safe educational environment and providing support for the VED to develop. In particular the VS is central to the VED's experience, supervising the VED during their working hours, as well as offering advice and guidance where required.

Expectations of the Practice:

The practice will provide HEENW with a copy of a practice inspection approval certificate completed within the last two years (provided by NHSE or HEENW). If this is not available, the practice will be inspected by the TPD for PLVE and a TPD for DFT representative (see page 11 for more details).

During the training period (i.e. when the VED is employed in the practice):

- The practice must allow the VED time to complete any additional training / attend educational activity required (as highlighted in one-to-one's or on their PDP)
- Allow the VED and VS time to meet for Interim Reviews every 3 months, tutorials on a regular basis (weekly, not during lunch hours) and on an impromptu basis when the VED requires support and advice
- Provide a dedicated surgery and nurse for the VED for 37.5 hours per week for 48 weeks of the year (or part time equivalent) to treat adults and children under the NHS
- Allow the VED the opportunity to perform the full range and breadth of treatments available on the NHS, including molar endodontics, chrome partial dentures and crown and bridge work
- Provide satisfactory facilities (including an adequate supply of hand-pieces and instruments, sufficient to allow them to be sterilized between patients or be disposed of according to Department of Health guidelines)
- Provide adequate administrative support

The Role of the Validation Supervisor

The PLVE process differs from standard DFT in that most dentists who take part in the process already have some degree of experience in primary care dentistry. This means that the focus of the process is not so much on 'clinical training', but on work experience, particularly in terms of NHS Primary Care Dentistry experience. There is, as such, not as strong a VS-VED working relationship as with DFT, or as much expected of the VS. The role is to *mentor* the VED during their working hours, offering advice and guidance where required, meeting with them on a regular basis and helping them to develop their PDP and portfolio.

VS person specification

Any practitioner considering application for the role of VS must fulfil the following specifications:

- Normally have been working in NHS primary care for at least four years as a performer with some managerial experience. This does not include the Foundation Training year
- Be fully included on a performers list, without conditions
- As a minimum the VS must have completed a short Educating-the-Trainer course within the last 2 years to prepare them for their role. Ideally completion of a Postgraduate Certificate, Teaching and Learning in Clinical Practice at Edge Hill University (or equivalent)
- Be compliant with all GDC guidance (including all CPD requirements)
- Demonstrate commitment to a wide range of NHS treatment
- Not be subject to any NHSE / HB or GDC investigations or concerns
- Satisfy the conditions of the educational support agreement
- Normally have a contractual commitment to working with the NHS covering all mandatory service of not less than 1000 UDA's per annum (The VED's workload – measured in terms of UDA's – should not exceed 1500 over the first six months of PLVE training, based on full time working patterns).

Responsibilities of the Validation Supervisor

The VS agrees to the following as part of their role in the PLVE process:

- They will submit a completed application form to HEENW
- The VS will be present in the practice at all times while the VED is working (i.e. for a minimum of three days a week) for the duration of the training period
- They will provide HEENW with a copy of the written employment contract (or agreement) with the named VED before the VED starts work
- They will ensure HEENW Educational Agreements and Contractual Agreements are signed by the VED and by the VS, and submitted to HEENW with the completed application form (see page 12)
- <u>Within the first 2 weeks of beginning work</u> at the practice the VS will carry out a Direct Observation of Procedural Skills (DOPS) with the VED on both a New Patient Examination and on a Simple Restoration and submit the VS's declaration no later than 1 month from start of training (see page 14)
- They will also ensure the VED's initial PDP is sent to HEENW within one month of VED starting work at the practice (see page 12)
- The VS will set time aside to be available for TPD visit/s as required, including ad hoc visitations
- They will set time aside for: Interim Reviews (every 3 months), tutorials with the VED on a regular basis (weekly) and on an impromptu basis when the VED requires support and advice (see pages 13 14)
- They will advise HEENW of the VED's progress, submit a copy of Interim Review every 3 months to HEENW and a final report at the end of the VED's training (see pages 13 14)

Performers List Validation by Experience in more detail

- The VS application form, practice visit/s, training (pages 10 11)
- The VED's application, PDP (page 12)
- HEENW Educational Agreements (page 12)
- In-practice training (page 13)
- VS support, tutorials, interim reviews and work-based assessments (pages 13 14)
- The portfolio (pages 15 16)

The Validation Supervisor Application

To apply to be a VS you must complete the following steps:

- Submit an application form to HEENW to establish your suitability for the role (this will be sent along with this pack). More information on the VS role can be found on page 9
- If you have not had prior experience as either a VS (in PLVE) or as a VS (in DFT) you will be required to complete a Training-the-Trainer course, or equivalent, to prepare you for your role (see page 9).

Following approval by the NHSE you must maintain the position of VS throughout the process.

The application form

It is important that, as VS, you are capable of supporting the VED through the PLVE process, primarily so that the standard of the VED on completion is comparable to the standard of a UK graduate who has completed mainstream DFT.

Following the recently published report on Competency Assessment (Prof Alison Bullock, Dec 2010, funded by COPDEND), the role of the VS was highlighted as an area of great importance for achieving the same standards of Dental Foundation Training. An application form has been developed, in place of a formal interview, to ensure you (the VS) have the right amount of experience to support the VED through the process.

The application form is divided into 5 parts:

- 1. Personal Details
- 2. Registration and Qualifications
- 3. Experience
- 4. CPD

5. Declarations

Appendix 3 VS Educational Agreement

Appendix 4 VED Educational Agreement

Appendix 5 Contractual Hours Agreement

Parts 1-3 are to assess your competence and experience within primary care dentistry to ensure you have sufficient experience to guide the VED.

Part 4 is to assess your commitment to learning and continuing professional development, with the view that a practitioner demonstrating good practice will pass this on to the VED.

Part 5 covers the administrative issues like working hours, the agreements you make with HEENW on application and your signature.

Validation Supervisor Approval

Following submission of your application form to HEENW, with evidence of your suitability to take on the role of VS, and payment of the required fee, your practice will be visited by HEENW TPD and a TPD for DFT (see below for more information). If the VS and practice are deemed suitable for PLVE, confirmation will be sent following the practice visit approving both for a 24 month period.

The practice visit

The practice must demonstrate its suitability as a training practice for the PLVE process:

- The practice must be able to demonstrate that it <u>fulfils current health and safety standards</u>. To do so the practice must: either submit a copy of a recent (within the last 2 years) practice inspection approval certificate (provided by NHSE or HEENW); OR it will be inspected by an HEENW TPD and a TPD for DFT representative. If the practice requires an inspection you will be sent the relevant documentation via email.
- 2. The VS must be able to demonstrate that he / she is <u>suitable for the educational needs of</u> <u>a VED</u>, **Appendix 2**.

On receipt of the VED and VS application forms, PLVE administration fee and, where applicable, a copy of the latest practice inspection certificate, the HEENW Administrator for PLVE will contact the practice to organise the record keeping audit and practice visit.

Validation Supervisor training

The training will cover topics such as:

- Assessing and supporting the applicant
- Developing a detailed and structured PDP
- Mentoring skills for tutorials / discussions regarding the PDP and portfolio
- Use of the PLVE paperwork for case based discussions / DEPs / Audit / Early stage review log.

The VED's application

When a VED applies to do PLVE at HEENW they will be asked to complete a structured application form which includes information about their clinical experience.

HEENW assesses the VED's experience and clinical skills before they begin work in practice so that the VED can receive the correct advice on the training / continuing professional development (CPD) they need to undertake. The application form and discussion with the TPD at the first meeting will form the basic assessment of the training they require (This meeting follows the referral from NHSE and the approval of the training practice and VS).

The Personal Development Plan (PDP)

During their appointment with the TPD, the VED will be shown how to develop a PDP. This will be developed throughout the period of training with the support of the VS. A copy of the initial PDP should be submitted to HEENW within one month of the VED starting work at the practice.

The PDP will ensure that the VED satisfies all competences required for their portfolio of evidence within the training period, highlighting the courses they need to complete and the clinical competences they need to work on. The PDP will also help the VED to focus their time during training on the areas of experience or clinical skills that need to be improved or developed. The PDP should be regularly updated such that, at the end of the training period, future development needs will be readily identified.

The VED's guidance pack gives further advice to the VED on producing a PDP, found on pages 8 - 9 of that pack.

Health Education England North West Educational Agreements

There are two educational agreements that need to be signed;

- The first is the Education Support Agreement for VS's, **Appendix 3** that sets out the responsibilities taken on as VS.
- The second agreement is the Agreement for VED, **Appendix 4** that needs to be signed by the VED. This agreement sets out the VED's responsibilities within the PLVE process.
- There is a Contractual Hours Agreement, **Appendix 5** that requires the signatures of both the VS and the VED.

It is the responsibility of the VS to ensure these agreements are signed and <u>returned to</u> <u>HEENW with your completed application form.</u>

In Practice Training

Following the VED's acceptance onto the performer's list NHSE will required that they complete a period of in-practice training supervised by you, the named VS. This training period must last for a minimum of three months and a maximum of 12 months based on a full time contract (or the equivalent part time). If in part time clinical practice there will be a minimum requirement of 3 days a week.

The VED is required to complete the recommendations within their PDP and any further recommendations developed during discussions with either the TPD for you, during their training period. The PDP should continue to be developed throughout the training.

It is the responsibility of both the VED and the VS to ensure the VED gains experience in a broad range of clinical areas. If the VED has any problems or issues with professional or managerial skills, they are advised to discuss these with the VS, to work through them together.

Validation Supervisor support and reports

It is the VS's responsibility to support the VED through their training. The VS will agree to meet with the VED on a regular basis (weekly, not during lunch hours) and on an impromptu basis when they need support and advice.

The VS will agree to support the VED by:

- Carry out the initial DOP's New Patient Exam and Simple Restoration within two weeks of start date, submitting s Declaration to TPD within one month of start of training
- Helping them to develop their PDP
- Allowing them time to complete any training highlighted in their PDP, or by the TPD
- Assessing their clinical skills.

Tutorials

During the regular meetings, or tutorials, the VS has with the VED discussion of one or more of the following should take place:

- their PDP
- their progress within the PLVE process, in relation to the portfolio competences
- their progress on the compilation of their portfolio of evidence
- their clinical skills or experience
- any issues they might be experiencing.

Interim Reviews and Final Structured Report

The VS will be required to meet with the VED once every 3 months for an Interim Review, following which they will need to submit a completed Interim Review form to the TPD at HEENW to report on the VED's progress (in particular on their clinical skills). A Structured Final Report should be submitted one month before end of the VED's training.

Each Interim Review should be completed with full input from the VED, following one form of work-based assessment. **Appendix 8**

The review assesses the VED's progress during training and allows the TPD to quality assure that there are no problems, or training issues, that are being neglected.

The final report (VS Structured Final Report) should be completed by the VS approximately 1 month before the completion date of PLVE using the additional template which can also be found in **Appendix 8**.

Work-based assessments

In advance of each Interim Review the VS will need to aim to complete **at least one of each** of the following forms with the VED (at least one of each will need to be included in the VED's portfolio). They can also be completed in advance of tutorials:

• Direct Observation of Procedural Skills (DOPS)

2 to be completed within two weeks of start of training and to consist of a new patient exam and a simple restoration to assess basic communication and clinical skills. DOPS assessments are used to record judgements on the performance of the VED following an evaluator's observation of a specific patient encounter or case. The VS should give feedback as soon as possible after the event, whereby the VED's insight into their own performance will also be evaluated **Appendix 11**.

• Dental Evaluation of Performance (D-EP)

D-EP is used to record judgements on performance following observation of a specific patient encounter or case. Feedback should be given as soon as possible after the event, whereby the VED's insight into their performance will be evaluated.

The GDC definition for insight is applied, this being the ability to recognise weaknesses, the resolution to make the necessary changes to overcome them, and doing it, **Appendix 12.**

• Dental Case-Based Discussion (D-CbD)

D-CbD involves the VED presenting a case (including patient records) to the VS. The M will judge the VED's performance in terms of clinical judgements made etc. Once the VS has made this assessment they will need to feed back to the VED (insight is assessed during this part of the process) and the case should be discussed in more detail, **Appendix 13**.

• Patient Assessment Questionnaire (PAQ) – to be driven by the VS

Fifty questionnaires should be handed to consecutive patients within a 4 week time period, usually towards the end of the training period. A minimum of 20 PAQ returns are required for reliable analysis, **Appendix 14**.

The VED will need to keep copies of these documents for their portfolio.

The Portfolio

The VED is required to complete a portfolio of evidence to demonstrate their competency in several different areas. These competences are generally accepted as essential requirements for dentists wishing to work within NHS General Dental Practice.

The portfolio is a work-in-progress during training and the completed portfolio will be used for the VED's final assessment at the end of the PLVE process.

The portfolio is vital to the satisfactory completion of PLVE as it allows the VED to demonstrate to the HEENW Assessment Panel that they are competent in the necessary areas.

- The portfolio is split into four main sections covering Professionalism, Managerial competences, Knowledge of Health & Safety and Clinical skills.
- These are then split into sub-sections which are the individual competences the VED is required to demonstrate.
- Within each sub-section the VED is expected to prove their competency with specific evidence – this may be production of a certificate (proving attendance on a course), anonymised patient records (to show what actions were undertaken), and reflective writing (in which the VED describes / explains in more detail what they have done, know and understand). The VED's guidance pack includes more information reflective writing.

The Competency Framework and Guidance describes each of the sub-sections in detail, including the evidence the VED needs to produce to complete the competency, **Appendix 15**

Portfolio assessment - draft

The VED is required to submit a draft version of their portfolio to HEENW three months before they anticipate completion of their training to the TPD who will look through the draft version and make recommendations on further work / development to reduce the possibility of a rejection at the time of final submission.

Portfolio assessment – final version

Once the VED has reached the end of their training they must submit their final version portfolio for assessment. HEENW will use this portfolio to assess their professional skills and managerial abilities. More information on the assessment is provided later in this guidance.

Other items to be included in the portfolio:

• **Future PDP** (This is in addition to the original PDP at the start of PLVE) This document looks forwards, at the future training / development planned by the VED once they are working without supervision and is produced following completion of practice appraisal (with HEENW trained appraiser).

• Clinical Experience Checklist

The VED will complete this as part of their application form and it acts as a record of the range of procedures carried out during their previous posts. Depending on their experience, there may be gaps in the check list at the beginning of the PLVE process. The checklist needs to be updated and completed for the portfolio. A copy of this is included in VED's guidance pack and electronic copies are available from HEENW.

• CPD & Education Log

The CPD & Education log looks backwards at any training or development the VED has completed. They will need to keep the log updated with any verifiable and non-verifiable CPD, or other educational activities undertaken during PLVE.

• SCRIPT Dental

This relates to on-line training in antimicrobial prescribing at a cost of £20 for completion. It is an easily accessible web based eLearning programme. Its interactive content encourages safe, effective and appropriate prescribing practice. It allows for flexible and adaptable learning. Each of the 7 modules contains formative assessments to consolidate and extend the VED's knowledge (Appendix 7).

The VED will also need to include at least one of each of the following:

- Direct Observation of Procedural Skills (DOPS)
- Dental Evaluation of Performance (D-EP)
- Dental Case-based Discussions (D-CbD)
- Patient Assessment Questionnaire (PAQ).

The portfolio assessment

The first portfolio draft will be reviewed by the TPD, who will check through to see it is complete. If it is not complete, the VED will be advised on any gaps or amendments that need to be made.

On final submission, the portfolio will be assessed by the HEENW Assessment Panel. The panel consists of HEENW TPD and an NHSE Dental Professional Advisor (DPA).

Once each panel member has made their assessment against the competency requirement framework, **Appendix 15**, the TPD and DPA will make a decision on whether the Applicant has successfully completed PLVE, or whether they require an extension to their training.

Contacts

Health Education England North West

Name & Job title	Email Address	Contact number
Mrs Julie Macfarlane Associate Dean for Conduct and Performance	julie.macfarlane@hee.nhs.uk	0161 625 7658
Mrs Gill Shea Training Programme Director for Performers List Validation by Experience	gill.shea@hee.nhs.uk	0161 625 7658 Tuesdays only
Laura Griffiths Administrator for Performers List Validation by Experience	laura.griffiths@hee.nhs.uk	0161 625 7658
Cathy Fogg CPD Coordinator	catherine.fogg@hee.nhs.uk	0151 479 2611

Health Education England	Health Education England	Health Education England			
North West Address:	North West	North West			
	Manchester Office	Liverpool Office			
	Dental Section	Dental Section			
3 rd Floor Regatta Place					
	3 Piccadilly Place	Summers Road			
	Manchester	Brunswick Business Park			
M1 3BN Liverpool					
	L3 4BL				
Anything submitted by post should be addressed to Laura Griffiths at the Manchester Office					

Health Education England	https://www.nwpgmd.nhs.uk/dentistry/welcome
North West:	

NHSE Performers List Administration – HEENW Regions

You will find the information you require to make an application to go onto the performers list on the following website: <u>https://pcse.england.nhs.uk/services/performers-lists/</u>

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44 - 45	Appendix 13; Dental Case-based Discussion (D-CbD)
46	Appendix 14; Patient Assessment Questionnaire (PAQ)
47 - 53	Appendix 15; Performers List Validation by Experience Portfolio: Competency Framework Guidance
54 - 58	Appendix 16; Clinical References



Performers List Validation by Experience (PLVE) Process for the Management of Applications Flow Chart 2

Where elements of the process are delegated to a third party, it is important to ensure that, in accordance with Regulation 30(2)(c)(iii), the dentist has been assessed by a post-graduate dental dean or director of postgraduate dental education to have demonstrated knowledge and experience equivalent to that of a dental practitioner who has satisfactorily completed foundation training.

NHSE Responsibility	HEE Responsibility			
Stage 1 - Performers List application received by NHSE (or its agent)				
NHSE (or its agent) carries out all necessary Performers List checks to determine if appropriate to PLVE process or not				
NHSE (or its agent) informs NHSE Local Team and HEE Local Office that applicant is required to demonstrate PLVE				
NHSE Local Team ensures that a practice has been identified and that there are no outstanding issues and informs HEE Local Office	 Stage 2 – PLVE Requirements Assessment Application forms and guidance packs for PLVE process are sent out to both Applicant and potential Validation Supervisor (VS) HEE Local Office (or its agent) sends Record of Clinical Experience (RCE) form to the applicant 			
	HEE Local Office checks that proposed VS and placement practice meet its criteria for appointment			
	HEE Local Office reviews RCE and application information and decides on approval or otherwise			
	If approved, HEE Local Office sets educational requirements and informs applicant and VS			
Continued on next page				

NHSE Responsibility	HEE Responsibility
Stage 3 – Entry on to Performers List NHSE Local Team adds applicant on to Performers List, with the requirement that the applicant needs to complete PLVE	HEE Local Office contacts HEE Local Team (and its agent, if appropriate) and, if approved for PLVE, informs them that the practice and VS have been approved and also the duration of the PLVE review period.
\checkmark	
NHSE Local Team sends email to HEE Local Office informing that the applicant has been placed on the Performers List	Stage 4 - Applicant formally enters PLVE process
	HEE Local Office manages PLVE arrangements in accordance with its local processes
	Practice VS carries out communications DOPS and clinical DOPS within first two weeks and reports to HEE local Office
	Applicant carries out requirements set out in approved and agreed Action Plan
	Applicant submits portfolio of evidence for review (to timescale set by HEE Local Office)
	If evidence not complete, HEE Local Office informs applicant of outstanding requirements (and extends review period if necessary)
Stage 5 Review of Performers List Status	If evidence complete, applicant completes HEE Local Office PLVE questionnaire.
NHSE Local Team receives notification of completion certificate issue and reviews applicant's Performer List status	HEE Local Office informs applicant and NHSE Local Team of completion and issues Certificate of Demonstration to applicant.
\checkmark	↓
Applicant's Performers List Conditions are removed by NHSE Local Team and its agent is informed if necessary	Applicant formally leaves PLVE process

PERFORMERS LIST VALIDATION BY EXPERIENCE

VALIDATION SUPERVISOR PRACTICE: LIST OF ESSENTIAL AND DESIRABLE REQUIREMENTS FORM

Please return completed form to HEE NW two weeks prior to the date of the practice visit

PRACTICE ADDRESS:					
NAME OF VED APPLICANT: NAME OF VS APPLICANT(S):					
NAMES OF DIRECTORATE AS		:			
Date of self-assessment:	/ /	dd/mm/yy	Date of HEE assessment:		dd/mm/yy

NB Throughout this document 'VED' refers to Validation by Experience Dentist (i.e. the dentist who is applying to undertake PLVE)

All requirements below must be met and must be evident on the date of the assessment

	ESSENTIAL REQUIREMENTS		
	Certification, registration, insurance & policies	Self assessment	HEE LO assessmen t
		\checkmark	\checkmark
1	Applicant and all other clinicians have current GDC annual practising certificates		
2	All DCPs have current GDC registration or are in recognised training schemes		
3	Applicant and all other clinicians in the practice have current defence organisation membership or professional indemnity insurance		
4	Applicant has been subject to an enhanced DBS check which revealed nothing which should prevent the applicant from working with vulnerable adults and children.		
5	Employer's Liability/Public Liability Insurance certificate valid and on display		
6	CQC Certificate of registration for registered manager. (Essential for partnerships, LLPs & corporate bodies, not required for sole traders.)		
7	CQC Certificate of registration for diagnostic & screening services, surgical procedures and treatment of disease, disorder & injury		
8	Development plan for areas of CQC registration that are not fully compliant		
9	Certification of last training in CPR and medical emergencies for all staff employed/listed within last year		
10	Child protection and vulnerable adults level 2 training for all clinical staff within the last 3 years		
11	All clinicians exposing radiographs should have certification demonstrating attendance in a recognised IRMER course within the last 5 years		

Appliant			
12 Applicant	can evidence annual infection control training for all clinical staff		
13 Applicant	has full inclusion in relevant dental performers list		
14 Equal Op	portunities/anti-discrimination policies in place and up to date		
15 Data prot	ection certificate in place (where applicable)		
16 Freedom	of Information Act – publication scheme registered		
17 Autoclave	e maintenance/insurance in place		
18 Compres	sor maintenance/insurance in place		
19 Health &	safety policy in place		
20 Infection	control policy in place		
	y policy in place and RPA and RPS appointed		
Written p	lan for practice in case of force majeure (including how to manage the if one/all VS's included in the application should be incapacitated long term/ ntly)		
Patient o	are/record keeping	Self assessment	HEE LO assessme t
		\checkmark	√
1 Complair	nts procedure in place and nominated officer appointed		
	of NHS patients currently treated (BSA monitoring report and vital signs)		
3 Appropria	ate recording of medical histories		
4 Evidence	of significant events recorded and used for staff training		
Suitable			
5 Outtable	arrangements in place for dental emergency patients		
5	arrangements in place for dental emergency patients ning & development	Self assessment	HEE LO assessmer t
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Practice is equipped for NiTi rotary endodontic treatment and available for VED to	
27 Evidence of beam-aiming devices and rectangular collimation for radiography	
28 Compliant with a current approved code of practice for legionnaires' disease	
29 Impervious floor covering in treatment areas	
Use of needle blocks for re-capping needles with appropriate risk assessment in place or use of safety syringes. (preferred method)	
VED's facilities, support and ability to deliver Educational Requirements	HEE LO assessmen t
\checkmark	
VED's appointed nurse is GDC registered and qualified. The same nurse will be allocated for the first three months	\checkmark
Evidence of sufficient patient numbers to allow VED to achieve a broad range of treatment experience	 ✓
3 Practice can demonstrate that the VED and VS surgeries are in close proximity	✓

4	VED to work maximum of 4 hr session without planned break and no more than 8 hours in a working day		
5	Endodontic system available including rubber dam		
6	Sufficient instruments and handpieces available to allow appropriate treatment		
7	Availability of apex locator		
8	Availability of clinical photographic equipment		
9	Suitable equipment for performing minor oral surgery		
	VED's Surgery/ies	Self assessment	HEE LO assessmen t
		\checkmark	\checkmark
1	Minimum 3 metre's square		
2	Suitable for both left and right handed operators		
3	X-ray facility in surgery (Non hand-held)		
4	Closed aspiration system with exhaust outside building		
5	Amalgam separation installed		
6	Encapsulated amalgam production		
7	Ultrasonic scaler or equivalent		
8	Composite curing lamp and light meter for testing		
	I/we confirm that following the visit today by the HEE Local Office assessors to assessment I/we completed on, I/we agree that the HEE Local Office r accurate reflection of the practice assessment.		
	Da	te:	
	Signature		
	(Practitioner/s to sign at the time of the visit)		
	Da Signature	te:	
	(Practitioner/s to sign at the time of the visit)		
	Da	te:	
	Signature		
	(HEE LO assessor to sign at the time of the visit)		
	Da Signature	te:	
	(HEE LO assessor to sign at the time of the visit)		•

This form must be completed and returned immediately before the practice inspection

visit to: Laura Griffiths, Health Education England North West, Dental Section, 3rd Floor 3 Piccadilly Place, Manchester M1 3BN Email: <u>laura.griffiths@hee.nhs.uk</u>



PERFORMERS LIST VALIDATION BY EXPERIENCE EDUCATIONAL AGREEMENT

This is an Educational Agreement between the Postgraduate Dental Dean (PGDD) or their representative and a Validation Supervisor (VS) under Regulation 30(2)(c) of the National Health Service (Performers Lists) (England) Amendment Regulations 2013 SI 2013 No. 335

VALIDATION SUPERVISOR'S NAME

The purpose of this agreement is to set out the terms of your accreditation as VS in respect of a Validation by Experience Dentist (VED) undertaking a programme of Performers List Validation by Experience (PLVE). This is not a contract of employment.

This training agreement is limited to the training programme in connection with the above VED. Nothing in this agreement should be construed as approval for the VS to act as an Educational Supervisor in formal one-year Dental Foundation Training.

As the approved VS named above I agree to carry out, to the best of my abilities, the duties listed below for a period of **[INSERT NUMBER]** months commencing on **[DATE]**.

I agree to meet the obligations listed below in respect of **[INSERT NAME OF VED]**

- Work in the same premises as the VED, in a surgery which allows ready access to and for the VED, for not less than three days a week.
- Provide no more than 10,000 UDAs per annum personally unless I can evidence that the excess are provided by a Therapist.
- Ensure that the VED has access to adequate administrative support and the full-time assistance of a suitably experienced dental nurse.
- Conduct an initial assessment interview to identify the VED's strengths and weaknesses and draw up the VED's personal development plan (PDP), which must be agreed with the Postgraduate Dental Dean or their nominated deputy. The development plan should be aimed at delivering those requirements which a HEE Local Office Assessment Panel has identified as necessary for the VED to demonstrate experience equivalent to the satisfactory completion of Dental Foundation Training.
- Be available for guidance in both clinical and administrative matters and provide help on request or where necessary.
- Prepare and conduct appropriate tutorials (such tutorials to be of suitable duration and recorded in the VED's portfolio).
- Provide satisfactory clinical and other facilities for the VED.
- Provide relevant training opportunities so that a wide range of NHS practice is experienced.

- To monitor and assess the VED's progress and professional development using the methods required by the postgraduate Dental Dean as evidenced by the relevant document provided for this purpose; to give feedback to the VED; and to liaise with the HEE Local Office nominated representative as necessary.
- Ensure that the portfolio and the processes involved in assessment of the VED are documented and kept up-to-date and ensure that the completed portfolio is available to the HEE Local Office for assessment at least one month before the end of the prescribed period.
- Participate in identified training at my own expense when necessary to undertake the role of VS within the context of the training programme identified by the HEE Local Office Assessment Panel.
- Ensure that the VED has access to appropriate dental reference material within the practice. (Journals, CD Roms, books, Department of Health documentation, etc.)
- Advise on the final certification of the VED at the completion of the Performers List Validation by Equivalence programme. Inform the PGDD (in writing) if the circumstances of either the VS, the VED or the practice change in such a way as to alter the contract of employment of the VED, or the ability of the VED or the VS to meet the obligations of this Educational Agreement.
- Provide e-mail access linking the VED and VS with the HEE Local Office.
- To advise on the final certification of the VED with regard to satisfactory demonstration of completion of PLVE

Failure to meet any of the obligations listed above will be considered a breach of the agreement which may result in immediate withdrawal of approval as VS by **Health Education England North West Office.**

SIGNATURE:	TPD for PLVE	Date
SIGNATURE:	Validation Supervisor	Date

Collection & use of personal information:

The data collected about you will be stored on Health Education England's North West database. The information held will be used to communicate with you and may be shared with NHS and other related organisations in relation to your employment, training and assessment within Health Education England. These organisations include the Department of Health, GDC, Royal Colleges/Faculties and Trusts. Health Education England will process all personal data in accordance with the eight principles of good practice as set out in the Data Protection Act (1998). Should you have any questions regarding the use of your data please contact the Data Protection/FOI Lead on 0116 4788 625 or write to Christopher Brady, FOI, Data Protection and Briefing Lead, Health Education England, Westbridge Place, 1 Westbridge Close, Leicester LE3 5DR

I acknowledge the importance of these responsibilities. If I fail to meet them I understand that the Postgraduate Dental Dean may require me to meet with him/her to discuss why I have failed to comply with these conditions. I understand that this document does *not* constitute an offer of employment.

SIGNATURE: Validation Date



PERFORMERS LIST VALIDATION BY EXPERIENCE

EDUCATIONAL AGREEMENT

This is an Educational Agreement between the Postgraduate Dental Dean or their representative and a Validation by Experience Dentist (VED) undertaking a period of Performers List Validation by Experience (PLVE) under Regulation 30 (2) (c) of The National Health Service (Performers Lists) (England) Regulations 2013 SI 2013 No.335

VALIDATION BY EXPERIENCE DENTIST NAME

The purpose of this agreement is to set out obligations of a Validation by Experience Dentist undertaking a PERIOD of Performers List Validation by Experience. This is not a contract of employment. This educational agreement is limited to the period of set out in the educational requirements document (unless an extension is agreed by the Training Programme Director).

As the VED named above I agree to carry out, to the best of my abilities, the duties listed below for a period of **[INSERT NUMBER]** months, commencing on **[INSERT DATE]**.

I agree to meet the obligations listed below

- Work in the same premises as the VS for the duration of the training period. Not to work in any other premises without the prior agreement of the Postgraduate Dental Dean.
- Conduct an initial planning exercise with my VS to identify my strengths and weaknesses and draw up a personal development plan (PDP), which must be agreed with a local representative of the HEE Local Office. This development plan should be aimed at delivering those requirements which the HEE Local Office Assessment Panel has identified as necessary for me to undertake to demonstrate experience equivalent to the completion of Foundation Training.
- Be prepared to seek guidance and help in both clinical and administrative matters where necessary.
- Take part in appropriate tutorials (such tutorials to be of suitable duration, and recorded in my portfolio).
- Submit my completed portfolio of evidence for assessment by one month before the end of the training period.
- Participate in identified training when necessary within the context of the training programme identified by the HEE Local Office Assessment Panel.

Failure to meet any of the obligations listed above will be considered a breach of this agreement which may result in immediate withdrawal of approval as a VED by the HEE Local Office.

SIGNATURE:	TPD for PLVE	Date
SIGNATURE:	Validation by Experience Dentist	Date

Collection & use of personal information:

The data collected about you will be stored on Health Education England's North West database. The information held will be used to communicate with you and may be shared with NHS and other related organisations in relation to your employment, training and assessment within Health Education England. These organisations include the Department of Health, GDC, Royal Colleges/Faculties and Trusts. Health Education England will process all personal data in accordance with the eight principles of good practice as set out in the Data Protection Act (1998). Should you have any questions regarding the use of your data please contact the Data Protection/FOI Lead on 0116 4788 625 or write to Christopher Brady, FOI, Data Protection and Briefing Lead, Health Education England, Westbridge Place, 1 Westbridge Close, Leicester LE3 5DR

I acknowledge the importance of these responsibilities. If I fail to meet them I understand that the Postgraduate Dental Dean may require me to meet with him/her to discuss why I have failed to comply with these conditions. I understand that this document does *not* constitute an offer of employment.

SIGNATURE:	Validation by Experience Dentist		Date
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Performers List Validation by Experience Contractual Hours Agreement

I, [VS] _____ confirm that

[VED] ______ will work under

the following arrangement of hours during the Performers List Validation by Experience process.

The applicant will work _____ hours per week. (Full-time 37.5hpw)

If there are any changes to these arrangements, I undertake to inform Health Educational England North West of the changes, and the reasons for them, immediately.

SIGNATURE:		
	VS	
SIGNATURE:		
	VED	
DATE:		
EMAIL:		

VS

Please sign and return a copy of this agreement to the following address:

Laura Griffiths Health Education England North West Dental Section 3rd Floor 3 Piccadilly Place Manchester M1 3BN Email: <u>laura.griffiths@hee.nhs.uk</u>



nip/ Dental

Is an innovative e-learning programme designed to help dentists and dental trainees in their learning and knowledge of therapeutics and safe prescribing?

Its interactive content encourages safe, effective and appropriate prescribing practice.

It allows for flexible and adaptable learning.

Each module contains formative assessments to consolidate and extend the trainees knowledge.

There are 7 modules containing interactive content and care-based prescribing scenarios. In-module activities and a pre-and post-test will help with understanding of baseline knowledge and measuring progress.

The 7 modules are:

- Prescribing Documentation and Drug History
- Medication Errors and Adverse Drug Reaction
- Special Patient Groups
- Prescribing in Medical Emergencies
- Peri Procedural Prescribing
- Management of Infection
- Pain, Ulceration and Inflammation

The subscription for individuals to pay for CPD is set at £20 incl VAT.

Link to Script Dental User Guide https://www.safeprescriber.org/



Personal Development Plan

A Personal Development Plan (PDP) is a means of identifying development needs and desires and devising the best way to satisfy these requirements. This process is part of Clinical Governance and it is a government requirement that all clinicians in the NHS have and use a PDP. The specific purpose of a PDP for the PLVE Applicant is to meet the competency standards.

There are many forms and tables available to help practitioners write their PDP, however the simpler they are, the easier they are to use. The table below shows one example that could be used.

Word templates of this and a second example are available from HEENW.

Developing the Plan

- Before writing a PDP it is important that you take the time to think about your practice.
- The use of SWOT (strengths, weaknesses, opportunities, threats) analysis or appraisal can be helpful.
- Educational needs should be precise. What exactly do you want to be able to do? Be specific.
- Each competency standard need might require a number of actions.
- Once a plan is written it is important to find the resources to fulfil the educational needs highlighted.
- Although courses and lectures are important, think of other resources (e.g. peer review/learning groups, internet resources, reading journals, focused team meetings).
- A plan will and should change in the future, it should be updated at regular intervals and when goals have been achieved.

Competency Standard or element	Action: How might this be developed?	Outcome/Evidence	Target date for completion

APPENDIX 8



VED Interim Review

To be completed by the VS in practice and/or Training Programme Director for PLVE to inform feedback discussion with the VED.

Name of VED: _____

Start date of training (i.e. contract start date):

Expected end date of training: _____

Has the VED provided evidence of meeting all competency standards? Y If not, identify missing evidence and suggest action required. (See Annex 4)

Yes / No

Do you have any concerns about the VED's clinical practice?

I have no concerns
 I have some concerns which relate to.....

Do you have any concerns about the VED's professionalism?

I have no concerns
I have some concerns which relate to......

Do you have any concerns about the VED's professional insight (their self-reflection and awareness of areas to develop, improve)?

I have no concerns
I have some concerns which relate to......

Do you have any concerns	about the VED's co	ommunication skills	with patients and the denta	d
team (clarity, intelligibility, al	bility to build rapport	t, listen, persuade a	nd negotiate)?	

Has the VED kept to the educational agreement?
If not, identify areas of non-compliance (refer to Agreement)

Yes / No

Name: _____ Position/Role: _____

 Signed:

Date: ______

Please sign and return a copy of this agreement to the following address:

Laura Griffiths Health Education England North West Dental Section 3rd Floor 3 Piccadilly Place Manchester M1 3BN Email: <u>laura.griffiths@hee.nhs.uk</u>

Performers List Validation by Experience (PLVE)

Final Validation Supervisor's Report

Name of VED:	GDC Number:
--------------	-------------

Торіс	Concerns		Comments (if 'Concerns' box marked 'Yes'	
Clinical Experience and Skills				
Do you have any concerns about the above VED's level of knowledge?	Yes	No		
Do you have any concerns about the above VED's overall clinical competence?	Yes	No		
Do you have any concerns about the above VED's awareness and insight into knowing when it is necessary to seek help/advice?	Yes	No		
Do you have any concerns about the above VED's ability to organise him/herself and to prioritise clinical problems and their own work?	Yes	No		
Personal Skills				

Do you have any concerns about the above VED's ability to communicate with colleagues and patients to promote teamwork and patient care (clarity, intelligibility, ability to build rapport, listen, persuade, negotiate)?	Yes	No	
Do you have any concerns about the above VED's ability to act decisively and take responsibility (make decisions, assert appropriate authority)?	Yes	No	
Do you have any concerns about the above VED's interpersonal skills (ability to see patients as people, empathise, work co-operatively with others)?	Yes	No	
Do you have any concerns about the above VED's ability to demonstrate flexibility in day to day work (ability to change and adapt, respond appropriately to rapidly changing circumstances)?	Yes	No	
Do you have any concerns about the above VED's ability to demonstrate resilience in day to day work (ability to operate under pressure, cope with setbacks, self-aware)?	Yes	No	
Personal Skills (continued)			
Do you have any concerns about the above VED's ability to demonstrate thoroughness in day to day work (is well-prepared, shows self-discipline and commitment)?	Yes	No	

Do you have any concerns about the above VED's commitment, enthusiasm and drive to deliver primary dental care in the UK (is a self-starter, motivated, shows curiosity)?	Yes	No	
Do you have any concerns about the above VED's probity in the approach to patient care in dealing with colleagues (displays honesty, integrity, aware of ethical dilemmas)?	Yes	No	
	L		
Attendance			
Do you have any concerns about the above VED's attendance at the practice for the agreed hours?	Yes	No	
Has the VED attended tutorials as required?	Yes	No	

Signed	Date	VS's Name:	VS's GDC Number:

APPENDIX 9

Performers List Validation by Experience - RECORD KEEPING AUDIT

	Devie devial	A	O off the owner				Faidence of Defined Dist.	Tatal
	Periodontal	Appropriate	Soft tissues	Medical History	Clinical Narrative	Consent and	Evidence of Patient Risk	Total
	Screening &	Radiography	examined			estimates	assessment:	
	Management							
Patient ID-initial and DOB	BPE Score -1	Justification-1	Intra oral - 1	Documented-1	Examination -1	Evidence of written	Caries-1	
	Management of	Quality-1	Extra oral - 1	Dated and	Treatment Plan	options & costings-1	Perio-1	
	Treatment-1	Report-1		signed-1	logical approach-1	Consent-1	Cancer-1	
		•		U U	0 11	Estimate (NHS FP17	Recall-1	
						DC06)-1	Tooth surface loss-1	
	2 Points	3 Points	2 Points	2 Points	2 Points	3 Points	5 Points	19 Points
			Ac	dult Dentate P	atients			
1								
2								
3								
5								
			Chil	d Adolescent	Patients			
	2 points	3 points	2 points	2 points	2 points	3 points	4 points (cancer risk N/A	18 Points
4	2 points	5 points		2 points	2 points	5 points		TO FUIILS
1								
2								

(1) Faculty of General Dental Practitioners (UK) Clinical examination and record keeping.
Good practice guidelines. London. FGDP(UK), 2009 2 nd Edition
(2) Faculty of General Dental Practitioners (UK) Selection Criteria for Dental Radiography.
London. FGDP(UK),3rd Edition, 2013
(3) Dental Recall – Recall Interval Between Routine Dental Examinations – Clinical
Guidance NICE 2004
(4) Delivering Better Oral Health – an evidence-based toolkit for prevention – 3rd Edition
DOH 2014
(5) Guidelines for Periodontal screening and Management of Children and Adolescents
under 18 years of age –British Society of Periodontology 2012

- (6) Standards for Dental Professionals 2013. (Medical history standard 4)
- (7) http://www.bsperio.org.uk
- (8) <u>Antimicrobial prescribing for general dental practitioners FGDP(UK) May 2012</u>
 Notes to practitioners: 5 record cards of adult dentate patients (including 2 perio cases)

Notes to practitioners: 5 record cards of adult dentate patients (including 2 perio cases) and 2 record cards of child adolescent patients who have recently undergone treatment. Practitioners should refer to best practice guidance from the publications noted above. A minimum score of 80% has been the standard set.

	Total Score	/ 131
	Convert to %	100
	Pass 105 (80%)	
VS's name:		
Surgery:		
Inspected by:		

Once completed, this form MUST be returned for document storage to: Laura Griffiths, Administrator for PLVE, HEENW, Dental Section, 3rd Floor, 3 Piccadilly Place, Manchester M1 3BN

Date:

APPENDIX 10

<u>360° Q U E S TIONNAIRE</u>

- This questionnaire should be completed anonymously and your answers will not be attributable to you, nor shown to the candidate.
- In part A, please circle one number in each of the five coloured sections that you feel best • describes your opinion of the candidate's ability in that area.
- Use the text if it helps but it is only a guide.
- For example, 1 is very poor, 4/5 is average, and 8 is exceptional. In Part B please tick all the statements that you think describe the candidate.
- If you do not wish to answer any part please leave blank. Write any comments you wish to • make on the reverse of this sheet.
- After completion please place sheet in the envelope and seal it.
- Please do not confer with anyone else. Thank you for taking part. •

	se circle one n	umber for	each question				
1. Patient as:	sessment and	manageme	ent			-	_
1	2	3	4	5	6	7	8
Incomplete exam history taken. No or treatment plan not involved in de	o diagnosis made o given. Patient ecision making	patient inform	amination including m ned. Patient involved i ven to patient. Estimat	n decision making.	Treatment plan	Full examinatior rays if needed. I and all treatmen discussed and a informed conser	Diagnosis made aptions agreed with
2. Record ke		•		-		-	
1	2	3	4	5	6	7	8
records. Notes lo added to afterwa	yible or confusing ost or altered or rds.	Clearly writte	cords taken and logica n and easy to underst ledical history and co	and by all staff. Co	prrectly filed and	Complete record phone calls, test letters and paym clearly and accu	t results, referral nents made, all
3. Clinical co		_		_	_		_
1 No self-confidence	2	3	f own level of skill and	5	6	7 Confident and s	8
confident in own undertake some fails to complete patients at risk 4. Attitude to	treatments or them safely,	able to give h capability and	help if needed. Able to d to appropriately refe tment completed safe	carry out tasks that r to specialist wher	at are within n required. Full	achieving highes patient care. Ke with techniques	eps up to date
1	2	3	4	5	6	7	8
Rude and discou		Friendly and	polite and shows an a				
Can be too famili friendly. Patients complain.	get upset	respect and o emotion and confidentiality	dignity. Listens and co is patient and reassur y and privacy.		vith appropriate	groups. Empath	's emotional need
Can be too famili friendly. Patients complain.	iar or over	respect and o emotion and confidentiality	dignity. Listens and co is patient and reassur	mmunicates well v	vith appropriate	groups. Empath supports patient	ises with and 's emotional need
Can be too famili friendly. Patients complain. 5. Working w 1 Refuses to work Always has to lea to, or is disinterer views. Selfish an like a dictator.	iar or over get upset vith colleagues 2 in a team. ad. Doesn't listen sted in others d inflexible. Acts	respect and o emotion and confidentiality 3 Approachable participate in leader or follo and new idea making chan constructively	dignity. Listens and co is patient and reassur and privacy. e and supportive of co team work to develop ower sharing tasks ac us. Listens to views an ges. Praises good per /.	5 Jleagues need. Wi new ways of work cording to ability. (nd opinions of other formance and critic	vith appropriate ry. Maintains lling to ting. Happy as Open to change ers before cises	groups. Empath supports patient and anxiety. Oft 7 Actively encoura to be shared and Accepts criticisn	ises with and 's emotional need en praised. 8 ages new ideas d support. n and admits g. Always makes Encourages
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Can be too famili friendly. Patients complain. 5. Working w 1 Refuses to work Always has to lea to, or is disinterer views. Selfish an like a dictator.	iar or over get upset vith colleagues 2 in a team. ad. Doesn't listen sted in others d inflexible. Acts	respect and o emotion and confidentiality 3 Approachable participate in leader or follo and new idea making chan constructively	dignity. Listens and co is patient and reassur and privacy. e and supportive of co team work to develop ower sharing tasks ac us. Listens to views an ges. Praises good per /.	5 Jleagues need. Wi new ways of work cording to ability. (nd opinions of other formance and critic	6 Iling to Ling. Happy as Open to change ers before cises	groups. Empath supports patient and anxiety. Oft 7 Actively encoura to be shared and Accepts criticism fault when wrom you feel valued.	ises with and 's emotional need en praised. 8 ages new ideas d support. n and admits g. Always makes Encourages
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Can be too famili friendly. Patients complain. 5. Working w 1 Refuses to work Always has to lea to, or is disinteres views. Selfish an like a dictator. Part B. Pleas Honest Truthful Ethical	iar or over get upset vith colleagues 2 in a team. ad. Doesn't listen sted in others d inflexible. Acts	respect and o emotion and confidentiality 3 Approachable participate in leader or follo and new idea making chan constructively	dignity. Listens and co is patient and reassur y and privacy. e and supportive of co team work to develop ower sharing tasks ac- team work to develop tasks ac- team work to develop tasks ac- team	5 Ileagues need. Wi new ways of work cording to ability. On nd opinions of other formance and critic I describe this ffectively	vith appropriate ry. Maintains	groups. Empath supports patient and anxiety. Oft 7 Actively encoura to be shared and Accepts criticism fault when wron, you feel valued. your personal de appearance	ises with and 's emotional need en praised. 8 ages new ideas d support. n and admits g. Always makes Encourages
Can be too famili friendly. Patients complain. 5. Working w 1 Refuses to work Always has to lea to, or is disinterer views. Selfish an like a dictator. Part B. Pleas Honest Truthful Ethical Punctual	iar or over get upset vith colleagues 2 in a team. ad. Doesn't listen sted in others d inflexible. Acts	respect and o emotion and confidentiality 3 Approachable participate in leader or follo and new idea making chan constructively	dignity. Listens and co is patient and reassur y and privacy. e and supportive of co team work to develop over sharing tasks ac us. Listens to views al ges. Praises good per y. ents that you fee Approachable Has time for me Communicates e Non judgmental	5 Ileagues need. Wi new ways of work cording to ability. On nd opinions of other formance and critic I describe this ffectively	vith appropriate ry. Maintains	groups. Empath supports patient and anxiety. Oft Actively encoura to be shared and Accepts criticism fault when wron you feel valued. your personal de appearance	ises with and 's emotional need en praised. 8 ages new ideas d support. n and admits g. Always makes Encourages
Can be too famili friendly. Patients complain. 5. Working w 1 Refuses to work Always has to lea to, or is disinteres views. Selfish an like a dictator. Part B. Pleas Honest Truthful Ethical Punctual Fair	iar or over get upset vith colleagues 2 in a team. ad. Doesn't listen sted in others d inflexible. Acts	respect and o emotion and confidentiality 3 Approachable participate in leader or follo and new idea making chan constructively	dignity. Listens and co is patient and reassur y and privacy.	5 Solleagues need. Wi o new ways of work cording to ability. (nd opinions of othe formance and critic I describe this ffectively others	vith appropriate ry. Maintains	groups. Empath supports patient and anxiety. Oft Actively encoura to be shared and Accepts criticism fault when wron you feel valued. your personal de appearance	ises with and 's emotional need en praised. 8 ages new ideas d support. n and admits g. Always makes Encourages

Direct Observation of Procedural Skills (DOPS): New Patient Exam

This assessment should observe the Validation by Experience Dentist (VED) during a new patient examination. The assessment is used to record judgements on the performance of the VED following an evaluator's observation of a specific patient encounter or case. The Assessor should give feedback as soon as possible after the event, whereby the VED's insight into their own performance will also be evaluated. Serious concerns should be notified to the TPD for PLVE or his/her representative as soon as possible

Date of assessment _____

Description of case/encounter _____

Please grade the following areas using the 1 to 4 scale:	Serious Concerns	Specific training required	Supervision required	Acceptable
	1	2	3	4
Patient examination				
Diagnosis/clinical judgement				
Treatment planning				
Procedural knowledge				
Communication (patient and team)				
Professionalism				
After feedback given on the assessment, please rate:			•	
VED's insight into own performance				

Areas of good performance

Specific areas for development (please attach action plan)

Minutes spent observing _____

Minutes spent giving feedback

VED's comments, if any

VS name and signature

VED's name and signature

Direct Observation of Procedural Skills (DOPS): A Simple Restoration

This assessment should observe the Validation by Experience Dentist (VED) during a simple restoration. The assessment is used to record judgements on the performance of the VED following an evaluator's observation of a specific patient encounter or case. The Assessor should give feedback as soon as possible after the event, whereby the VED's insight into their own performance will also be evaluated.

Date of assessment _____

Description of case/encounter

Please grade the following areas using the 1 to 4 scale:	Serious Concerns	Specific training required	Supervision required	Acceptable
	1	2	3	4
Procedural knowledge				
Technical ability				
Communication (patient and team)				
Professionalism				
Time management and organisation				
After feedback given on the assessment, please rate:				
VED's insight into own performance				

Areas of good performance _____

Specific areas for development (please attach action plan)

Minutes spent observing _____

Minutes spent giving feedback _____

VED's comments, if any

VS name and signature

VED's name and signature

Performers List Validation of Experience (PLVE)

Validation Supervisor Declaration

Name of Validation by experience dentist (VED):

Name of VS:

GDC Number:

Please complete Parts 1 to 3 below and return to the HEE local Office/Deanery

Part 1 I confirm that I have carried out a Direct Observation of Procedural Skills (DOPS) of the above named dentist on both a New Patient Examination and on a Simple Restoration. I attach the completed forms.

Part 2	As a result of the above observed procedures, I confirm that:	
	(please tick <u>one only</u> of a), b), c) or d))	
a)	I have no specific concerns with the abilities of the VED with regard to	
	clinical or communication skills	
b)	As a result of my observation procedural skills, I propose to carry out further	
	supervision in the areas set out in the attached action plan	
c)	I believe that specific training is required in the topics identified in the	
	attached action plan before the VED carries out work in the these areas	
	I would / would not (<i>delete as applicable</i>) like to discuss the training requirements with a HEE Local Office/HEENW representative	
d)	I have serious concerns with regard to the abilities of the VED in the	
	following areas and would like to discuss these with a HEE Local	
	Office/HEENW representative as soon as possible	
	is the responsibility of the VS and the employer (where different) of the VED to ensure iding safe dental care.	that the dentist

Part 3 Signed:	Date:
Practice Address:	

APPENDIX 12

A Dental Evaluat	ion of P	erforma	ance (D-	EP) Ass	sessmei	nt Tool	
ED		G	DC No		Date		
6	Posi	tion		Location			
inical Major Competencies cov <i>Yey on next page - **Please circle</i> escription of case / encounter _	all that app	ly to this en	counter**)				
Please grade the following	Needs Improvement before PLVE completion		for PLVE	Acceptable for PLVE completion	Above expectations for PLVE completion		Not Observed
areas using the scale 1 - 6	1	2	3	4	5	6	Ž
Patient examination							
Diagnosis / clinical judgement							
Treatment planning							
Procedural knowledge							
Technical ability							
Communication (patient & team)							
Professionalism							
Time management & organisation							
After feedback given on the assessment please rate: VED's insight into own performance							
reas of good performance							
me (observing)							
gnature: VS		Si		ED			

Additional	notes:
------------	--------

Clinical Major Competencies Key

- 1. Patient examination & diagnosis
- 2. Treatment planning & patient management
- 3. Health promotion & disease prevention
- 4. Medical & dental emergencies
- 5. Anaesthesia, sedation, pain & anxiety control
- 6. Periodontal therapy & management of soft tissues
- 7. Hard & soft tissue surgery
- 8. Non-surgical management of the hard & soft tissues of the head & neck
- 9. Management of the developing dentition
- 10. Restoration of teeth
- 11. Replacement of teeth

	Needs Impr before PLV	ovement E completion	Borderline for PLVE completion	Acceptable for PLVE completion	Above expe PLVE comp	ectations for pletion	Not Observed
Please grade the following areas using the scale 1 - 6	1	2	3	4	5	6	Not C
Patient record keeping							
Investigations / referrals							
Clinical Diagnosis							
Treatment planning							
Follow up & patient mgt							
Professionalism							
Overall clinical judgement							
Case presentation skills							
After feedback given on the assessment please rate: PLVE VED's insight into their own performance							
as of good performance							

Case based Discussion (D-CbD) Assessment Form

Please use this space to write notes and record the questions you will ask during or following the case presentation in order to assess the VED's clinical judgement in this case:

Questions asked:

Evaluator Notes:

Clinical Major Competencies Key

- 1. Patient Examination & Diagnosis
- 2. Treatment Planning & Patient Management
- 3. Health promotion & disease prevention
- 4. Medical & dental emergencies
- 5. Anaesthesia, sedation, pain & anxiety control
- 6. Periodontal therapy & management of soft tissues
- 7. Hard & soft tissue surgery
- 8. Non-surgical management of the hard & soft tissues of the head & neck
- 9. Management of the developing dentition
- 10. Restoration of teeth
- 11. Replacement of teeth

	APPENDIX 14		PATIENT ASSESSMENT QUEST	ΓΙΟΙ	NNA				
	We wou	ul	d like you to answer a series of questions about the d	entis	t you	saw to	oday		
	Name of dentist-								
	1 to 5 (where * If you are uns "can't say".	su	o do for section A is to rate your dentist for each ski = poor, 2 = fair and so on.) and tick the appropriate b re of a question, or if it is not relevant to your visit tod rs are CONFIDENTIAL. The dentist will not see your a	oox to ay, tio	shov ck the	v your			of
н	OW WAS THE DEM	N	FIST YOU SAW TODAY?	POOR - 1	FAIR - 2	GOOD - 3	VERY GOOD - 4	EXCELLEN - 5	CAN'T SAY
			endly way; not being grumpy or rude to you.						
2.	Asking you questio carefully to your res		s about the reasons for your visit and listening ponses.						
3.	Explaining what s/h	he	e is going to do before starting to examine you.						
4.	Letting you know w you in the dark or c		at s/he finds after examining you; not keeping nfusing you.						
5.			different options for your treatment helping you to ahead or telling you what to do.						
6.			cost of the chosen course of treatment at the I until you are presented with the bill.						
7.	Treating you with c you or making you		urtesy, respect and as an equal; never belittling eel stupid.						
8.	Being sensitive, un unsympathetic or ir		erstanding and patient with you; never rough, patient.						
9.	Forewarning you or reducing pain.	of a	any likely pain involved and offering you ways of						
10	Talking in plain lang being too technical		uage, using words you can understand; never or complicated.						
11	Inspiring your trust unsure of himself/h		nd confidence; never appearing nervous or rself.						
12	Advising you on ho	οw	to look after your teeth & gums at home.						
13	. Listening to any qu avoiding or ignoring		estions you have and answering you clearly; not your questions.						
A	ny other comments	s:		-	-				
			THANK YOU FOR YOUR HELP						
	^ Please no	٥V	v place your completed questionnaire in the stamped addre	essed	envel	ope pr	ovided		

* Post at your nearest post box or hand in to the dentist's receptionist for posting.

APPENDIX 15 Performers List Validation by Experience Portfolio: Competency Framework

Doma	Domain – Professionalism						
	Compotonov	Evidence required	Pre	sent	Comments		
	Competency	Evidence required	Y	Ν	Comments		
P01	Have an up to date Personal	Copy of Personal Development Plan with training needs identified for next 12 months after PLVE period					
	Development Plan (PDP) indicating professional aims and objectives	Reflective log of recent training					
P02	To be aware of and understand the requirements of the GDC document "Standards for the Dental Team"	Evidence of tutorial signed by VS or attendance at HEE Local Office approved course on GDC requirements,					
		Signed reflective commentary demonstrating understanding of the requirements					
P03	Understand practice-	Copy of practice NHS complaints procedure					
	based NHS complaints procedures	Anonymised copy of complaint (if available) and response					
		Evidence of tutorial signed by VS or attendance at HEE Local Office approved course on NHS complaint management					
		Signed reflective commentary demonstrating understanding of NHS complaints management					

Domain – Professionalism (continued)						
	Compotonov		Present		Comments	
	Competency	Evidence required	Y N		Comments	
P04	Work with patients	Results of NHS patient satisfaction survey (questionnaires)				
	and colleagues demonstrating courtesy and	Signed reflective commentary demonstrating learning from the survey results				
	professional integrity	Summary of 360° feedback outcomes from colleagues and staff (minimum of 8 where possible)				
		Signed reflective commentary demonstrating learning from the feedback outcomes				
		Practice appraisal outcomes				
P05	Knowledge and understanding of Clinical Audit and Peer Review	Evidence of NHS-based audit and/or peer review experience during training period				
P06	Commitment to Lifelong Learning and professional development, including Core CPD	Records of verifiable and non-verifiable CPD for previous twelve months. Evidence of non-verifiable CPD should include reflective notes on learning acquired				
		Evidence of participation in Core CPD as required by the GDC including Medical Emergencies; Disinfection and Decontamination; Radiography and radiation protection; Legal and ethical issues; Complaints handling; Early detection of Oral Cancer; Safeguarding Children and Vulnerable Adults level 2				

			Pre	sent	
	Competency	Evidence required	Y	N	Comments
M01	Able to demonstrate good record keeping	Evidence of tutorial signed by the VS or attendance at HEE Local Office approved course on record keeping			
		Record keeping audit cycle completed for a minimum of 21 NHS patient records (on HEE Local Office template, if available)			
		Signed reflective commentary demonstrating understanding of the principles of good record keeping			
M02	Able to refer patients to specialist colleagues	Two sample referral letters completed by applicant (anonymised), together with responses from specialist			
M03	Able to prescribe drugs / therapeutics for patients safely and with knowledge of potential drug interactions	Copy of practice NHS drug prescribing protocols			
		Evidence of tutorial signed by VS or attendance at HEE Local Office approved course on prescribing and drug interactions			
		Signed reflective commentary demonstrating understanding of the protocols			
		Sample of anonymised NHS patient records demonstrating ability to prescribe appropriately			
		Certificated completion of Dental SCRIPT training resource. This relates to on-line training in antimicrobial prescribing at a cost of £20 for completON (Appendix 7)			
M04	Appropriate training in up to date IRMER regulations and Radiation Protection	Evidence of attendance at IRMER or equivalent radiological training within past five years (5 hours verifiable CPD minimum)			
		Signed reflective commentary demonstrating understanding of the regulations and procedures of dental radiology			

Domain – Management & Leadership (continued)																																															
	Competency	Evidence required	Present		Present		Present		Present		Present		Present		Present	Present		Present	Present		Comments																										
	competency		Y	Ν	Comments																																										
M05	Knowledge of Cross	Copy of practice infection control procedures																																													
	Infection Control procedures to HTM 01-05 standards	Signed reflective commentary demonstrating understanding of infection control procedures																																													
M06	Knowledge of H&S	Copy of practice Health & Safety policy																																													
	policies and regulations including COSHH	Signed reflective commentary demonstrating understanding of Health & Safety principles and requirements																																													
		Copy of practice COSHH statements																																													
		Signed reflective commentary demonstrating understanding of the COSHH regulations																																													
		Evidence of tutorial or attendance at HEE Local Office approved course on Health & Safety and COSHH requirements																																													
M07	Awareness of NHS regulations in providing treatment for patients	Evidence of previous experience in NHS primary care dentistry since April 2006 (if applicable)																																													
		Evidence of attendance at a HEE Local Office approved NHS dentistry induction programme or equivalent training																																													
		Evidence of tutorial signed by VS or attendance at HEE Local Office approved course on NHS regulations,																																													
M08	Understanding of Employment and	Copy of the practice employment contract/associate agreement																																													
	Contract Law in UK	Signed reflective commentary demonstrating understanding of the basic principles of relevant employment and contract law																																													

Doma	Domain – Management & Leadership (continued)						
-	Competency	Evidence required	Pres	sent	Comments		
	Competency	Evidence required		N	Comments		
M09	Ability to recognise and deal with medical emergencies in the Dental Practice	Copy of CPR training certificate within the previous 12 months					
		Copy of practice emergency drug protocol					
		Signed reflective commentary demonstrating understanding of the principles of managing medical emergencies					
M10	Knowledge of current	Copy of the practice Safeguarding policy					
	Safeguarding Children and Vulnerable Adults level 2 requirements and their application in practice	Evidence of tutorial on Safeguarding signed by VS					
		Signed reflective commentary demonstrating understanding of the principles of Safeguarding					

Domain: Clinical						
	0	- • • • • • • • •	Present Y N		0	
	Competency	Evidence required			Comments	
CL01	Understanding and	Clinical portfolio for the training period, signed by VS				
	Experience of Working in NHS Primary Care	Signed VS's Structured Report on competence progression				
	Dentistry.	Evidence of Case-based Discussions (CbDs) and Dental Evaluations of Performance (ADEPTs) undertaken during training period and of learning from outcomes				
		Evidence of tutorials and attendance at HEE Local Office approved courses on clinical elements identified in the PDP and/or by the HEE Local Office				
CL02	Experience in relevant clinical competencies	Evidence of experience and/or training in the following clinical elements during the training period:				
		Patient examination & diagnosis				
		 Treatment planning & patient management 				
		Health promotion & disease prevention				
		Medical & dental emergencies				
		Anaesthesia, sedation, pain & anxiety control				
		 Periodontal therapy & management 				
		Hard & soft tissue surgery				
		 Non-surgical management of the hard & soft tissues of the head & neck 				
		Management of the developing dentition				
		Restoration of teeth				
		Replacement of teeth				

Doma	Domain: Clinical							
Commetensor			Present		Comments			
	Competency	Evidence required	Y	Ν	Comments			
CL03	Previous Experience of Working in NHS Primary Care Dentistry (where applicable)	CV and signed reflective commentary on learning achieved through previous experience						
		Two recent clinical references from appropriate NHS dentist colleagues						
		Evidence of experience of providing a broad range of treatments on NHS patients						

Doma	Domain: Communication						
	Competency	Evidence required	Pres	sent	Comments		
	competency	Evidence required	Y	Ν	Comments		
CO01	Able to communicate with patients	Results of NHS patient satisfaction survey –see also Competency P04					
	appropriately	Evidence from DOPS undertaken at the commencement of the training period					
		Evidence of CbDs and DEPs undertaken on NHS patients during training period					
		Signed reflective commentary demonstrating understanding of the importance of effective patient communication					
CO02	Understanding of the importance of Team Work in Dentistry	Evidence of involvement in staff training and practice meetings					
		Signed reflective commentary demonstrating understanding of the importance and application of team working					

Clinical References

In the PLVE Portfolio Competency Framework Guidance, Domain: Clinical, Competency: CL03, you are expected to provide two satisfactory clinical NHS references - see page 17 (VED), page 53 (VS).

On pages 55 - 58 is a clinical reference form that can be used for your clinical references.

The referees are expected to be in a position to comment on the following:

- If you were subject to any disciplinary procedure during your time with them
- Your clinical expertise
- Your communication skills
- Your empathy and sensitivity
- Your problem solving skills
- Your organisation and planning
- Your learning and development
- Your ability to deal with pressure
- Your attendance / timekeeping

Referees should comment on whether you have areas which still require further development or areas where your performance is standard or exceptional. Any references which omit to cover any of the identified areas above will be refused.

Referees must also comment on how long and in what capacity, they have personally known you and enclose details of their own position along with a copy of their entry on to their professional register, translated in English if possible.



Clinical reference – Dental

STRICTLY PRIVATE & CONFIDENTIAL

This professional reference should verify factual information and comment on the strengths and weaknesses of the applicant as an indicator of his / her suitability for appointment. This is not a personal testimonial but an objective assessment of competencies.

Please note that we require a <u>clinical</u> reference relating to a recent post, which has lasted at least three months without a significant break.

When providing references for colleagues, your comments must be honest and justifiable; you must include all relevant information which has a bearing on the colleague's competence, performance, reliability and conduct.

Applicant's name	
GDC number	

Please state the dates the applicant worked with you:						
Date started		Date finished				
Position held		Practice / Hospital				

Was the applicant subject to any disciplinary procedure, formal or otherwise, during their time with you?

YES NO If yes, please give details:

Please give your opinion regarding the applicant's present knowledge, skills and personal attributes by ticking the appropriate boxes on the next three pages. Statements are provided to give examples of behaviours that would constitute different levels of performance, though this is not intended to be an exhaustive list. Please use the space provided to give examples of the applicants behaviour that support the rating you have given them in each area, this is **essential if you have given a rating of 1 or 2**.

Clinical expertise: Capacity to apply sound clinical knowledge and an awareness of the need to fully investigate problems. Makes clear, sound and proactive decisions, reflecting good clinical judgement.

1	2	3	4
Cause for concern	Weak	Satisfactory	Good to excellent

Comments / evidence:

Communication skills: Capacity to adjust behaviour and language (written / spoken) as appropriate to needs of differing situations. Actively and clearly engages patient (and colleagues) in

equal / open dialogue.						
1	2	3	4			
Uses technical language that patients do not understand, ignores what they have to say	Can be lacking in clarity and coherence when speaking to patients	Often uses lay language to help patients understand	Always speaks clearly, gives adequate time and checks patients understand			
Comments / evidence:						
		vation to take in patient / c tanding atmosphere. An u				
1	2	3	4			
Is not sensitive to the feelings of patients and treats them in an impersonal manner	Shows some interest in the individual and occasionally reassures patients	Usually demonstrates empathy towards patients	Always shows empathy and sensitivity, gives reassurance to the patient			
Comments / evidence:						
Problem-solving skills: Capacity to think / see beyond the obvious, analytical but flexible mind. Maximises information and time efficiently, and creatively.						
1	2	3	4			
Misses minimal cues and symptoms, lets assumptions guide diagnosis	Often relies on surface information and doesn't probe deeper	Usually thinks beyond surface information, picks up on cues / minimal symptoms	Thinks beyond surface information and gets to the root cause			
Comments / evidence:						
Organisation and planning : Capacity to organise information in a structured and planned manner, think ahead, prioritise conflicting demands, and build contingencies. Meets deadlines.						
1	2	3	4			
Is always late for meetings / deadlines and unable to prioritise tasks	Is often late for meetings and deadlines and disorganised with paperwork etc.	Usually able to prioritise tasks and organise paperwork	Excellent at managing time and prioritising tasks			
Comments / evidenc	e:					

Learning and development: Ability to identify own learning and development needs, commits time and resources to appropriate training and development activities.

•		•			
1	2	3	4		
Reacts badly to constructive criticism or feedback, not interested in own development	Needs assistance in identifying own training needs / developing personal targets	Often learns from experience, generally reacts well to constructive criticism	Actively seeks out and welcomes constructive criticism/feedback		
Comments / evidence:					
Ability to deal with pressure: Capacity to put difficulties into perspective, retaining control over events. Aware of own strengths / limitations, able to "share the load."					
1	2	3	4		
Can be irrational under pressure	Finds it difficult to share workload with others	Often recognises when to share workload with others, usually remains calm under pressure	Remains calm under pressure at all times, recognises when to share work load		
Comments / evidence:					

Was their attendance / timekeeping satisfactory?

YES D NO I If no, please give details

This reference is based upon (tick as appropriate):					
Opinion of Consultant / Trainer / Supervisor	🗌 a				
Close observation of colleague	□ b				
Opinion of Employer	🗌 c				
General Impression	🗌 d				
Would you be happy to work with this dental practitioner again?	YES 🗌 NO 🗌				
If you have any other comments regarding this applicant and his / her application for this post, please give details here:					

Signature		Name (print in block capitals)			
Position held		Contact telephone number			
GDC number (of referee)		Date			
Email address					
It is essential that this form is stamped with an official hospital or practice stamp . If no stamp is available, please attach a compliment slip signed by the consultant or professional providing the reference. Forms received without a stamp or a signed compliment slip will be returned. Delays in the receiving references can result in the applicant being prevented from working under the terms of the Performers List Regulations.					
Contact address Please print clearly or stamp		Thank you for completing this reference.			