QPERCOM | Advanced Assessment Solutions

Technical Requirements for Qpercom Remote Assessments (Release 2.2)

1. Operating System Requirements
2. Browser Requirements
3. Device Requirements
4. Hardware Requirements
5. Connectivity Requirements

1. Operating System Requirements

Remote Assessments can be conducted online via Qpercom's advanced assessment solutions on the following operating systems:

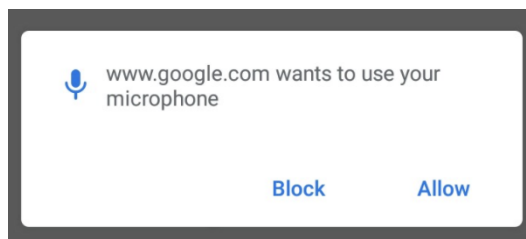- Microsoft Windows
- Apple Mac OS

2. Browser Requirements

Remote Assessments can be conducted online via Qpercom's advanced assessment solutions on the following browsers which follow W3C standards:

- Chrome
- Edge - we support Chromium-based Edge only on Windows 10. [Legacy Edge](#) isn't supported. See this [advisory](#) for more details.

* Please ensure that you ensure your browser is updated to the latest version.
* Please ensure that you allow permissions within your browser for your camera and microphone. You will be asked for permission to use your camera and microphone when you first log in and you need to click on Allow when you see messages similar to the following:

3. Device Requirements

Remote Assessments can be conducted across the following devices and ensure that whatever device is chosen that it has a working camera and microphone to facilitate communication:

- Desktop
- Laptop

* Qpercom recommends a minimum screen size of 10 inches/25.4 centimetres for comfortable viewing of all aspects of Remote Assessments.

* If using a device on battery please ensure that it is fully charged and will be able to last for the duration of the assessment event you are scheduled to take.

* Please ensure that the camera and device are enabled on your device and some may have physical switches to enable.

* Please ensure that you close all other applications on your device to ensure a stable connection at each station.

4. Hardware Requirements

To use Qpercom Remote Assessments the minimum hardware requirements are:

- Processor: Dual Core Processor
- Memory: 4GB Memory (RAM)
- Hard Disk: At least 5GB of free disk space

5. Connectivity Requirements

When participating in scheduled Remote Assessments via Qpercom's advanced assessment solutions please ensure the following:

- Connect using a wired network or WiFi connection.
- Minimum 1.5 mbps download speed and minimum 0.5 mbps upload speed. You can check your network connection speed at https://www.speedtest.net/
- Disable all firewalls on your device.

* Please avoid using mobile data or a hotspot when connecting for the assessment you are scheduled to take.