



Rob is an English and Business English Consultant and Trainer. He currently leads the communication and language development of a large international company, and supports the communication training of IMTs, LEDs and IMGs working for the NHS.

Rob is a volunteer worker for Leighton Hospital, Crewe, and Macclesfield

Hospital, Cheshire participates in training programmes for Health Education England, North West.

In addition, he is a technical support outreach worker, reader and presenter for the Royal National Institute for the Blind. He also teaches a yoga class online and in person.

Prior to all this, he was an English teacher (and Head of Department) in high schools in Cheshire and Staffordshire. He has taught English in Italy and Austria (as part of the Comenius Project), Taiwan, China, Japan, France, Germany, the Czech Republic, and the U.S.A.

This 3-hour masterclass will provide trainers with the opportunity to increase their knowledge and understanding of the communication challenges and difficulties faced by international medical trainees.

A leading English Language teacher and trainer, Rob Chambers, will focus on the cultural and linguistic challenges faced by international trainees when working with their colleagues and patients (some of whom will also be non-native speakers of English).

The aim is to help trainers recognise, understand and respond to any problems and difficulties their trainees are experiencing; feedback can be given, and the individual referred to the relevant sections of the [Healthy English website](#) and other resources.

Rob Chambers has created and developed a website dedicated to the support of non-native speakers of English and their colleagues working for the NHS. The address is: **[healthyenglish.ddns.net](http://healthyenglish.ddns.net)\***

This site is an aid to medical education managers and trainers working in various contexts. It provides a way to share good practice and is a resource to supplement existing regional and national resources. It serves as an additional way of providing induction into working in the NHS and the ways that the system operates.

It also enables the large numbers of volunteers and support workers around the country to understand the difficulties of language and communication being faced by those coming from other countries and cultures.

It is highly recommended that, prior to attending the session, delegates acquaint themselves with the content and structure of the website.

The Site Map is the easiest and quickest way of navigating the areas and subsections.

*\*Please note this website is currently hosted by the East Cheshire NHS Trust, it is recommended you view the site via your phone or home PC as access may be restricted by your Trusts IT system.*

*The website is to be hosted by HEE and will be an open source available to everyone in this country and overseas. Rob and the HEE team are in the final stages of adding much more material and restructuring the site for ease of use by both trainers and trainees.*

