

DEPARTMENT OF EMERGENCY MEDICINE

EAST LANCASHIRE HOSPITALS NHS TRUST

(ROYAL BLACKBURN TEACHING HOSPITAL & BURNLEY GENERAL TEACHING HOSPITAL)

The Department-

- This is a Type 1 Dept. comprising of an Emergency Dept. (Blackburn), 2 Urgent care centres (Blackburn & Burnley) & 1 Minor Injury Unit (Accrington)
- The ED consists of a Majors area with 4 Rapid assessment rooms for Triage & Rapid Intervention), 15 rooms/cubicles & an 8 cubicled Resus. Area
- The UCC/MIU consists of cubicles to see patients, Triage rooms, Plaster room, Eye room
- We have a separate Paediatric area with its own waiting room, consulting room, triage room & major cubicles staffed by dedicated medical staff & APNP's
- We are continually striving to improve our Emergency Pathways and have improvement plans in place which we value input from all our staff

Staffing –

- ED is staffed by Medical staff(FY1/FY2/GPST/JCF/SCF/Speciality doctors/ST's/Consultants), ANP's, Pharmacy practitioner & a host of nursing staff including Band 7 coordinators
- UCC's are staffed by Medical staff(as above), ENP's, ANP's Physiotherapy practitioners & sessional GP's
- We have a selection of nursing staff including Band 7 coordinators, Band 6's, Band 5's, Band 3's, Band 2's(clinical support workers), HCA's, House-keepers
- We have a Nurse consultant
- We have FY2 trainees doing taster weeks
- We have students in 5th year from Lancaster & Uclan Medical school
- We have PA trainees

Medical staffing –

- 5 FY1's
- 2 LIFT FY1's
- 7 FY2's
- 11 GPST slots(few vacant)
- 1 ACCS CT1
- 3 ST's(ST4-ST5's)
- 1 ST 3
- JCF's

- Sessional GP's working in UCC's
- SCF's
- Speciality doctors
- 11 Consultants(mixture of substantive & locum)
- **USS –**
- We have a USS machine
- All consultants have done the Level 1 course & are in various stages of being signed off for level 1

Consultant interests –

- CD
- Governance & Patient safety lead
- Audit lead
- TSTL in EM & Education/professional Lead
- GMC Associate
- Examiners in MRCS, PLAB, 4/5 yr OSCE, EBEEM
- Mental health lead
- IT lead
- Paediatrics lead
- Service development lead
- Divisional Director
- CQC Speciality advisor
- CESR lead & RCEM CESR evaluator

Strengths –

- Providing safe, personal & Effective 24/7 Evidence based Emergency & Urgent care to all our population at the right time, right place & by the right person ensuring safe & appropriate disposal within 4 hrs of attendance
- Dynamic, forward thinking ED/UCC with visible shop floor consultants for 17 hrs providing Leadership, supervision & managing flow.
- Maintain good relationship with all specialities
- Have conflicting x-ray review system
- Act proactively on any patient safety incidents with feedback ensuring learning takes place
- Have a superb team working together focussed on delivering patient centred care
- For lot of conditions care is delivered through Care bundles ensuring consistent reliable & safe care. They include – COPD, Sepsis, DKA, Cellulitis, Upper GI bleed, Stroke, CAP, Neutropaenic sepsis, #NOF, DVT, TLoC, Paracetamol etc.
- TSTL involved with activities of EM school in HENW – STC meetings, ES training , ARCP panels, leading on CESR

- We have a x-ray Hot reporting system – Mon – Fri 9-5, weekends – 9-1
- We have OT's, Physios, Intensive home support, Alcohol team to facilitate discharge of patients from ED/UCC
- We have an Ambulance liaison officer working with us in ED facilitating handover of patients & directing patients to the appropriate area of the dept.
- We have a Hospital based GP since December 2016?
- We have Frailty team working in ED
- We have an Acute Medicine Consultant working in ED

Weakness –

- Recruitment problem at MG & Consultant level.
- **Our Rota for ST's is STEM compliant**

EM Trainee would want to work here because –

- There is excellent case load with variety
- Busy dept. but excellent consultant support on the floor for 17.5 hrs per day everyday helping with their supervision, WPB assessments incl. ELSE's.
- Encouragement to get procedures done (under supervision first) like – Chest drains, ETI, Procedural sedation, MUA of fractures & dislocations, FICB & other nerve blocks (Femoral, digital), POCU, Leading - Major trauma, Critically ill adult & child & Cardiac arrest
- Help with FRCEM exam preparation - QIP, Management portfolio & viva, OSCE (we run mock OSCE practice)
- Contribution from consultants on STEM teaching & management STEM
- Rota is STEM compliant – trainees are allowed Thursday off on the rota
- Friendly & cooperative staff
- Proactively supporting breaks & a positive work life balance
- Weekly MG teaching on Tuesdays 3-4pm
- Soon we are to have ED/UCC Educator – delivering clinical supervision, WPB teaching, SLE's, ELSE's, Bedside teaching, supervise procedures, case discussions etc.