

# Stakeholder Briefing – Issue 11

## Key Messages and links to 24<sup>th</sup> June 2020

Welcome to Health Education England's weekly stakeholder bulletin.

In this bulletin we will provide:

- Weekly message and blog from Interim Chief Executive, Professor Wendy Reid
- Overview of HEE education and training news, and our continued response to COVID-19
- An update from your regional office

### Weekly message from Interim Chief Executive, Professor Wendy Reid –

Despite the inevitable delay COVID-19 has had on publishing the NHS People Plan, it strikes me that all the values we wanted to demonstrate as part of the People Plan have been seen and amplified in our collective response to COVID-19. [Read the full message here.](#)

This month, Wendy has also written a blog focusing on the rapid two day mobilisation of our e-Learning for Healthcare (e-LfH) Covid-19 programme, which ensured individuals supporting the effort – from allied health professionals coming back from retirement to third year student nurses and medical students graduating early – could quickly access the information they needed to provide evidence-based, high quality care during the pandemic. [Read the blog here.](#)

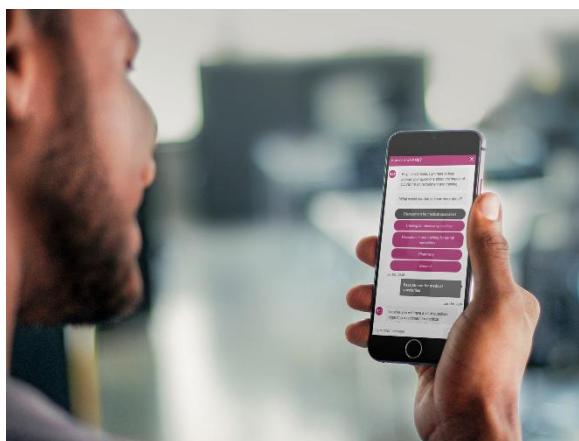
**We are supporting all professions to rapidly grow to meet the needs of patients by:**

### New chatbot for Covid-19 FAQs now live

We've made it easier to find answers to Covid-19 questions.

A new chatbot function has been added to our medical, dental and pharmacy website pages.

Give it a go on our [Covid-19 FAQ page](#).



**We are ensuring core HEE work to support our NHS colleagues continues:**

**Choose GP** - The next round of GP specialty training applications opens from 28 July – 13 August (for a February 2021 start). Follow 'Choose GP' on [Facebook](#) or find case studies, FAQs and career information on the [GP National Recruitment Office \(GP NRO\) website](#).

**We are making sure all professions have the training they need to make a difference:**

The **e-LfH COVID-19 programme** is continuing to be well-used by the health and care workforce and has now been launched more than 1.5 million times since it was launched in mid-March 2020.

Resources recently added to the programme include:

**Nursing, midwives and AHPs:**

[Support for Supervisors](#) -  
[Supporting Student Nurses in General Practice](#).

**Critical Care Setting:**

[An ICU Quick Reference Guide – Generic Bedside Guide - Ventilator Emergency Care for COVID-19 patients](#).

**For dentists:**

[Rubber Dam Isolation - Video](#) (from Birmingham Community Healthcare NHS Foundation Trust).

Resources for **paramedics** have moved here: [Paramedics](#)

**Video consultation resources:**

[Principles of safe video consulting in general practice during COVID-19](#) - guidance (from RCGP and NHS England & NHS Improvement)

[Video consulting with your NHS](#) - YouTube Video:

[Video consulting with your NHS](#) - A quick guide for patients

[Video consultation information for NHS Trusts and Foundation Trusts](#)

[Video consulting with your patients FAQs](#)

[Video consulting with your patients](#) - A quick guide for clinicians

[Video consultation information for GPs](#)

[Video consulting with your NHS - FAQs for patients](#).

**Returning Doctors:**

[CCAS Clinical Queries webinar 4](#)

[BMJ Best Practice Article – Interpreting Covid-19 Test Results](#)

[Government guidance – if you get Coronavirus symptoms again](#)

[NICE Rapid Guidelines](#)

[Addisons Self Help Support Group Website and HCP Guidelines](#)

[European Society of Endocrinology – Management of Adrenal Insufficiency](#)

[Renal Association Position Statements on ACE-is/A2RBs.](#)

### **Learning Hub – the platform to share your resources**

HEE's Technology Enhanced Learning team released the Learning Hub, with core functionality, at the end of May 2020 and would like to encourage more organisations with resources to share and contribute to the platform.

### **Supporting the well-being of the health and care workforce –**

**Psychological First Aid training course now available** - The Department of Health and Social Care has [announced](#) the [Psychological First Aid training course](#) developed by Public Health England, NHS England and NHS Improvement (NHSE/I), and HEE will be freely available for frontline staff and volunteers. This training course aims to equip staff and volunteers to provide support and recognise people at risk of distress and follows a globally recommended model for supporting people during emergencies, tailored to the specific challenges of COVID-19.

To access the training visit the [Future Learn website](#), or to find out more, read the recent [Psychological First Aid training news article](#).

### **HEE NW REGIONAL TRAINING PROGRAMME MANAGEMENT UPDATE**

#### **HEE NW's Covid-19 update page**

<https://www.nwpgmd.nhs.uk/covid-19-information>

#### **HEE NW's Lead Employer Covid-19 webpage including FAQs**

<https://sharedservices.sthk.nhs.uk/coronavirus/>

#### **Health and Wellbeing update**

##### **Our NHS People | New guides published this week for NHS staff**

##### **Shielding and returning to work**

As we transition into our 'new normal' and lock-down restrictions are eased, vulnerable people who have shielded at home will be invited to slowly and safely return to work in our NHS. This [new guide](#) is designed to support staff, and their managers, provide a safe return to work in the NHS.

##### **A guide to good sleep**

COVID-19 has changed the way we all live and work. For those working in healthcare this stressful period may present a real challenge to both mental health and to sleep. Sleep is a cornerstone of our health and so protecting it is important. Our NHS People has developed [a brief guide to help you do just that](#).

## **The power of emotional intelligence**

Crisis conditions require us to make decisions which may have far-reaching consequences in emotionally challenging circumstances. A new guide is available on [emotional intelligence](#) to support leaders understand the benefits and develop emotional intelligence.

## **Wellbeing Webinar**

NHS Horizons #Caring4NHSPeople webinar took place yesterday afternoon exploring how we can support our LGBTQI+ people's wellbeing, with speakers from NHS England and Improvement including Prerana Issar, Jacqueline Davies and Olivia Butterworth. Watch back and access the [slides here](#)

## **FURTHER INFORMATION**

By following @NHS\_HealthEdEng you can keep up to date with new information and resources as they are published. Most importantly are the notifications of webinars being broadcast during the week.

Right now, making sure we are communicating properly is obviously incredibly important. If there's any information you think is missing on [HEE's webpages](#), please let us know by submitting your question to the [HEE Q&A helpdesk](#).